

Friends and Family Test – February 2017

Hand Written Cards

OPTIONS	TOTAL
Extremely Likely	9
Likely	1
Neither Likely or Unlikely	0
Unlikely	0
Extremely Unlikely	0
Don't Know	0

Text Messages

OPTIONS	TOTAL
Extremely Likely	60
Likely	9
Neither Likely or Unlikely	1
Unlikely	2
Extremely Unlikely	2
Don't Know	0

Comments

Caring and lovely people
A professional caring practice
I am looked after very well
Welcoming and caring
They look after patients
A nice practice

Good practice
Welcoming
A*
I am listened too